

## EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	19514	(customer or client) near8 (trouble or ticket or report)	US-PGPUB; USPAT	OR	ON	2008/11/05 20:10
L2	151	l1 near8 (unresolv\$3 or aged or old\$3)	US-PGPUB; USPAT	OR	ON	2008/11/05 20:11
L3	106	l2 and (@ad<"20010130" or @riad<"20010130")	US-PGPUB; USPAT	OR	ON	2008/11/05 20:11
L4	8	l2 same (agent or representative)	US-PGPUB; USPAT	OR	ON	2008/11/05 20:12
L5	0	l4 and (@ad<"20010130" or @riad<"20010130")	US-PGPUB; USPAT	OR	ON	2008/11/05 20:12
L6	121	l2 and (agent or representative or help near2 desk or call near2 center)	US-PGPUB; USPAT	OR	ON	2008/11/05 20:13
L7	98	l6 and (@ad<"20010130" or @riad<"20010130")	US-PGPUB; USPAT	OR	ON	2008/11/05 20:13
L8	1	l2 same (help near2 desk or call near2 center)	US-PGPUB; USPAT	OR	ON	2008/11/05 20:19
L9	0	l2 same (urgency or immediate or importan\$2)	US-PGPUB; USPAT	OR	ON	2008/11/05 20:20
L10	119	l2 and (urgency or immediate or importan\$2)	US-PGPUB; USPAT	OR	ON	2008/11/05 20:20
L11	98	l10 and (@ad<"20010130" or @riad<"20010130")	US-PGPUB; USPAT	OR	ON	2008/11/05 20:21
L12	285	ticket near4 (unresolv\$3 or aged or old\$3)	US-PGPUB; USPAT	OR	ON	2008/11/05 20:23
L13	19	l12 and (help near2 desk or call near2 center)	US-PGPUB; USPAT	OR	ON	2008/11/05 20:24
L14	5	l13 and (@ad<"20010130" or @riad<"20010130")	US-PGPUB; USPAT	OR	ON	2008/11/05 20:24
L15	1125	trouble near2 ticket	US-PGPUB; USPAT	OR	ON	2008/11/05 20:25
L16	358	l15 and (help near2 desk or call near2 center)	US-PGPUB; USPAT	OR	ON	2008/11/05 20:25
L17	105	l15 same (help near2 desk or call near2 center)	US-PGPUB; USPAT	OR	ON	2008/11/05 20:25
L18	46	l17 and (@ad<"20010130" or @riad<"20010130")	US-PGPUB; USPAT	OR	ON	2008/11/05 20:25

11/5/08 9:37:30 PM

C:\Documents and Settings\pwinder\My Documents\EASTWorkspaces\Default EAST Workspace (Flat Panel).wsp